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PAT. Title
NO.

1 [6,607,389](#) **Systems and methods for making jury selection determinations**

2 [6,543,454](#) **Method for assessing the severity of non-addictive and addictive psychoactive chemical relationships**

3 [6,443,840](#) **Evaluation of responses of participatory broadcast audience with prediction of winning contestants; monitoring, checking and controlling of wagering, and automatic crediting and couponing**

4 [6,132,724](#) **Allelic polygene diagnosis of reward deficiency syndrome and treatment**

5 [6,038,554](#) **Non-Subjective Valuing.COPYRGHT. the computer aided calculation, appraisal and valuation of anything and anybody**

6 [5,500,343](#) **Allelic association of the human dopamine(D2) receptor gene in compulsive disorders**

7 [5,406,956](#) **Method and apparatus for truth detection**

8 [5,137,027](#) **Method for the analysis and utilization of P300 brain waves**

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questionnaire and model and predict

PAT. NO. Title

- 1 [6,990,489](#) **I** Information processing apparatus, system and method, and recording medium
- 2 [6,989,742](#) **I** Device and system for detecting abnormality
- 3 [6,972,124](#) **I** Precursor of N-acetylgalactosamine-4-sulfatase, methods of treatment using said enzyme and methods for producing and purifying said enzyme
- 4 [6,965,868](#) **I** System and method for promoting commerce, including sales agent assisted commerce, in a networked economy
- 5 [6,957,186](#) **I** System method and article of manufacture for building, managing, and supporting various components of a system
- 6 [6,938,021](#) **I** Methods for matching, selecting, narrowcasting, and/or classifying based on rights management and/or other information
- 7 [6,936,476](#) **I** Point of care diagnostic systems
- 8 [6,907,280](#) **I** Method and apparatus for objectively measuring pain, pain treatment and other related techniques
- 9 [6,905,880](#) **I** Bilirubin tests as risk predictors for systemic lupus erythematosus and psoriatic arthritis
- 10 [6,905,492](#) **I** Planning and facilitation systems and methods for cryosurgery
- 11 [6,904,449](#) **I** System and method for an application provider framework
- 12 [6,904,408](#) **I** Bionet method, system and personalized web content manager responsive to browser viewers' psychological preferences, behavioral responses and physiological stress indicators
- 13 [6,879,970](#) **I** Apparatus and method for prediction and management of subject compliance in clinical research
- 14 [6,875,570](#) **I** Proteins and nucleic acids encoding same
- 15 [6,869,762](#) **I** Crohn's disease-related polymorphisms
- 16 [6,867,051](#) **I** Point of care diagnostic systems
- 17 [6,866,844](#) **I** Precursor N-acetylgalactosamine-4-sulfatase, methods of treatment using said enzyme

and methods for producing and purifying said enzyme

18 6,859,785 **I** Diagnostic method and apparatus for business growth strategy

19 6,858,206 **I** Methods for treating diseases caused by deficiencies of recombinant alpha-L-iduronidase

20 6,858,006 **I** Cardiopulmonary monitoring

21 6,856,986 **I** Answer collection and retrieval system governed by a pay-off meter

22 6,853,988 **I** Cryptographic server with provisions for interoperability between cryptographic systems

23 6,850,252 **I** Intelligent electronic appliance system and method

24 6,834,195 **I** Method and apparatus for scheduling presentation of digital content on a personal communication device

25 6,832,069 **I** Latent property diagnosing procedure

26 6,820,070 **I** Method and tool for data mining in automatic decision making systems

27 6,811,538 **I** Sleep apnea risk evaluation

28 6,809,070 **I** Toilet bar having a latent acidifier

29 6,803,197 **I** Method for determining susceptibility to bone damage by screening polymorphisms in the vitamin D receptor gene

30 6,802,810 **I** Care engine

31 6,801,888 **I** Method and apparatus to prepare listener-interest-filtered works

32 6,795,793 **I** Method and apparatus for evaluating data and implementing training based on the evaluation of the data

33 6,778,807 **I** Method and apparatus for market research using education courses and related information

34 6,778,643 **I** Interface and method of designing an interface

35 6,767,540 **I** Use of antagonists of plasminogen activator inhibitor-1 (PAI-1) for the treatment of asthma and chronic obstructive pulmonary disease

36 6,743,167 **I** Method and system for predicting human cognitive performance using data from an actigraph

37 6,741,967 **I** Full service research bureau and test center method and apparatus

38 6,741,888 **I** Method and apparatus for estimating degree of neuronal impairment in brain cortex

39 6,740,032 **I** Method and system for predicting human cognitive performance

40 6,737,519 **I** Human genes relating to respiratory diseases and obesity

41 6,735,572 **I** Buyer-driven targeting of purchasing entities

42 6,721,713 **I** Business alliance identification in a web architecture framework

43 6,720,189 **I** Bilirubin tests as risk predictors for cancer mortality, rheumatoid arthritis, Gilbert's syndrome and all-cause mortality

44 6,711,581 **I** System and method for data collection, evaluation, information generation, and presentation

45 6,697,824 **I** Relationship management in an E-commerce application framework

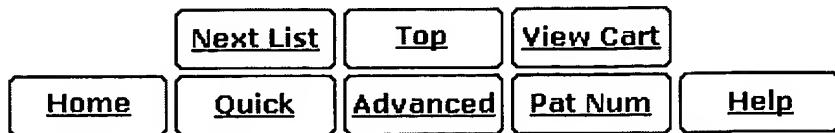
46 6,691,639 **I** Methods and systems for predicting a body condition score for pets

47 6,683,165 **I** Human gene relating to respiratory diseases and obesity

48 6,678,669 **I** Method for selecting medical and biochemical diagnostic tests using neural network-related applications

49 6,675,166 **I** Integrated multidimensional database

50 6,671,818 **I** Problem isolation through translating and filtering events into a standard object format in a network based supply chain



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questionnaire and model and predict

PAT. NO. Title

51 [6,665,653](#) **¶** Noise reduction for a cluster-based approach for targeted item delivery with inventory management

52 [6,665,577](#) **¶** System, method and article of manufacture for automated fit and size predictions

53 [6,662,192](#) **¶** System and method for data collection, evaluation, information generation, and presentation

54 [6,660,699](#) **¶** Toilet bar having a latent acidifier

55 [6,658,391](#) **¶** Strategic profiling

56 [6,638,963](#) **¶** Methods for treating circadian rhythm disorders

57 [6,632,268](#) **¶** Method and apparatus for comprehensive two-dimensional gas chromatography

58 [6,629,081](#) **¶** Account settlement and financing in an e-commerce environment

59 [6,623,040](#) **¶** Method for determining forced choice consumer preferences by hedonic testing

60 [6,615,166](#) **¶** Prioritizing components of a network framework required for implementation of technology

61 [6,609,523](#) **¶** Computer based business model for a statistical method for the diagnosis and treatment of BPPV

62 [6,607,389](#) **¶** Systems and methods for making jury selection determinations

63 [6,606,744](#) **¶** Providing collaborative installation management in a network-based supply chain environment

64 [6,602,892](#) **¶** Methods for nicotine replacement dosage determination

65 [6,579,888](#) **¶** Method and kit for treating illnesses

66 [6,567,822](#) **¶** Generating a data request graphical user interface for use in an electronic supply chain value assessment

67 [6,560,541](#) **¶** Predicting risk of serious gastrointestinal complications in patients taking nonsteroidal

anti-inflammatory drugs

68 6,558,913 **T** Method for screening for the presence of genetic defect associated with thrombosis and/or poor anticoagulant response to activated protein C

69 6,556,992 **T** Method and system for rating patents and other intangible assets

70 6,556,977 **T** Methods for selecting, developing and improving diagnostic tests for pregnancy-related conditions

71 6,553,252 **T** Method and system for predicting human cognitive performance

72 6,543,454 **T** Method for assessing the severity of non-addictive and addictive psychoactive chemical relationships

73 6,539,392 **T** System and method for data collection, evaluation, information generation, and presentation

74 6,537,557 **T** Attenuated dengue-4 virus vaccine

75 6,536,037 **T** Identification of redundancies and omissions among components of a web based architecture

76 6,530,884 **T** Method and system for predicting human cognitive performance

77 6,528,065 **T** Attenuated dengue-3 virus vaccine

78 6,527,716 **T** Microporation of tissue for delivery of bioactive agents

79 6,527,715 **T** System and method for predicting human cognitive performance using data from an actigraph

80 6,521,608 **T** Vitamin D and its analogs in the treatment of tumors and other hyperproliferative disorders

81 6,519,571 **T** Dynamic customer profile management

82 6,518,016 **T** Method for diagnosing an increased risk for thrombosis or a genetic defect causing thrombosis and kit for use with the same

83 6,511,667 **T** Attenuated dengue-2 virus vaccine

84 6,510,430 **T** Diagnosis and interpretation methods and apparatus for a personal nutrition program

85 6,507,867 **T** Constructing, downloading, and accessing page bundles on a portable client having intermittent network connectivity

86 6,505,242 **T** Accessing page bundles on a portable client having intermittent network connectivity

87 6,503,545 **T** Hyper-absorption of vitamin E combined with milk protein

88 6,503,085 **T** Use of virtual reality and desk top computer formats to diagnose executive dysfunctions

89 6,479,263 **T** Method for detection of micrometastatic prostate cancer

90 6,473,851 **T** System for combining plurality of input control policies to provide a compositional output control policy

91 6,473,794 **T** System for establishing plan to test components of web based framework by displaying pictorial representation and conveying indicia coded components of existing network framework

92 6,464,356 **T** Process and device for the training of human vision

93 6,443,840 **T** Evaluation of responses of participatory broadcast audience with prediction of winning contestants; monitoring, checking and controlling of wagering, and automatic crediting and couponing

94 6,424,859 **T** Diagnosis of rheumatoid arthritis in vivo using a novel spectroscopic approach

95 6,419,629 **T** Method for predicting human cognitive performance

96 6,418,425 **T** Prediction apparatus for predicting based on similar cases and method thereof

97 6,417,919 **T** Methods for assessing visual tasks to establish desirable lighting and viewing conditions for performance of tasks, apparatus; and, applications

98 [6,394,952](#)  Point of care diagnostic systems

99 [6,374,225](#)  Method and apparatus to prepare listener-interest-filtered works

100 [6,342,470](#)  Bar comprising soap, fatty acid, polyalkylene glycol and protic acid salts in critical ratios and providing enhanced skin care benefits

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questionnaire and model and predict

PAT. NO. Title

101 [6,315,412](#) **Method and apparatus for measuring visual sensitivity and optical properties of components of the eye**

102 [6,300,060](#) **Method for predicting the risk of prostate cancer morbidity and mortality**

103 [6,292,830](#) **System for optimizing interaction among agents acting on multiple levels**

104 [6,274,603](#) **Methods for increasing ApoE levels for the treatment of neurodegenerative disease**

105 [6,267,722](#) **Point of care diagnostic systems**

106 [6,241,686](#) **System and method for predicting human cognitive performance using data from an actigraph**

107 [6,232,346](#) **Composition for improvement of cellular nutrition and mitochondrial energetics**

108 [6,220,743](#) **Processes and materials selection knowledge-based system**

109 [6,218,348](#) **Process of making soap bar with enhanced skin benefits comprising adding salts of specific protic acid**

110 [6,214,849](#) **Use of nicorandil in treatment of sexual dysfunction or for enhancement of sexual function in mammals including humans**

111 [6,213,959](#) **Morphometric modeling system and method**

112 [6,156,354](#) **Hyper-absorption of vitamin E dispersed in milks**

113 [6,154,739](#) **Method for discovering groups of objects having a selectable property from a population of objects**

114 [6,149,586](#) **System and method for diagnosing executive dysfunctions using virtual reality and computer simulation**

115 [6,147,752](#) **Methods for assessing visual tasks to establish desirable lighting and viewing conditions for performance of tasks; apparatus; and, applications**

116 [6,145,751](#) **Method and apparatus for determining a thermal setpoint in a HVAC system**

117 6,142,939 **T** Microporation of human skin for drug delivery and monitoring applications

118 6,132,724 **T** Allelic polygene diagnosis of reward deficiency syndrome and treatment

119 6,131,085 **T** Answer collection and retrieval system governed by a pay-off meter

120 6,119,101 **T** Intelligent agents for electronic commerce

121 6,112,181 **T** Systems and methods for matching, selecting, narrowcasting, and/or classifying based on rights management and/or other information

122 6,099,319 **T** Neuroimaging as a marketing tool

123 6,088,722 **T** System and method for scheduling broadcast of and access to video programs and other data using customer profiles

124 6,083,173 **T** Artificial neural network for predicting respiratory disturbances and method for developing the same

125 6,080,788 **T** Composition for improvement of cellular nutrition and mitochondrial energetics

126 6,059,724 **T** System for predicting future health

127 6,048,322 **T** Morphometric measurement tool

128 6,038,554 **T** Non-Subjective Valuing.COPYRGT. the computer aided calculation, appraisal and valuation of anything and anybody

129 6,020,883 **T** System and method for scheduling broadcast of and access to video programs and other data using customer profiles

130 6,013,622 **T** Method of regulating appetite and metabolism

131 6,006,218 **T** Methods and apparatus for retrieving and/or processing retrieved information as a function of a user's estimated knowledge

132 5,933,138 **T** Method to assess the physical effort to acquire physical targets

133 5,922,556 **T** Parkinson's disease tests

134 5,916,024 **T** System and method of playing games and rewarding successful players

135 5,910,576 **T** Method for screening for the presence of a genetic defect associated with thrombosis and/or poor anticoagulant response to activated protein

136 5,891,865 **T** Treatment of arthritic disease induced by infectious agents

137 5,887,278 **T** Disposable bib having notched tear resistance

138 5,885,211 **T** Microporation of human skin for monitoring the concentration of an analyte

139 5,884,282 **T** Automated collaborative filtering system

140 5,880,723 **T** Method to assess the physical effort to acquire physical targets

141 5,875,431 **T** Legal strategic analysis planning and evaluation control system and method

142 5,874,256 **T** Method for diagnosing an increased risk for thrombosis or a genetic defect causing thrombosis and kit for use with the same

143 5,855,008 **T** Attention brokerage

144 5,841,530 **T** Industrial viewing station for inspection of defects

145 5,834,200 **T** Marker at the estrogen receptor gene for determination of osteoporosis predisposition

146 5,833,600 **T** Method of diagnosing amygdala related transitory disorders and treatment thereof

147 5,798,267 **T** Method for determining alcohol consumption rates

148 5,794,210 **T** Attention brokerage

149 5,790,426 **T** Automated collaborative filtering system

150 5,759,101 **T** Central and remote evaluation of responses of participatory broadcast audience with automatic crediting and couponing

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questionnaire and model and predict

PAT. NO. Title

151 [5,758,257](#) **T** System and method for scheduling broadcast of and access to video programs and other data using customer profiles

152 [5,745,381](#) **T** Apparatus and method for evaluating operability of appliances and an apparatus for improving the operability of the appliances

153 [5,741,648](#) **T** Cell analysis method using quantitative fluorescence image analysis

154 [5,734,720](#) **T** System and method for providing digital communications between a head end and a set top terminal

155 [5,733,721](#) **T** Cell analysis method using quantitative fluorescence image analysis

156 [5,713,795](#) **T** System and method of communication with authenticated wagering participation

157 [5,707,334](#) **T** Method of treating amygdala related transitory disorders

158 [5,698,549](#) **T** Method of treating hyperactive voiding with calcium channel blockers

159 [5,697,844](#) **T** System and method for playing games and rewarding successful players

160 [5,596,994](#) **T** Automated and interactive behavioral and medical guidance system

161 [5,550,029](#) **T** Method for diagnosing estrogen responsiveness

162 [5,550,021](#) **T** Allelic diagnosis of susceptibility to compulsive disorder

163 [5,508,731](#) **T** Generation of enlarged participatory broadcast audience

164 [5,503,986](#) **T** Detection of urinary tract obstruction by nerve growth factor measurement in urine

165 [5,500,343](#) **T** Allelic association of the human dopamine(D2) receptor gene in compulsive disorders

166 [5,433,223](#) **T** Method for predicting alertness and bio-compatibility of work schedule of an individual

167 [5,406,956](#) **T** Method and apparatus for truth detection

168 [5,283,734](#) **T** System and method of communication with authenticated wagering participation

169 [5,251,131](#) **T** Classification of data records by comparison of records to a training database using probability weights

170 [5,227,874](#)  [Method for measuring the effectiveness of stimuli on decisions of shoppers](#)

171 [5,193,058](#)  [Method and apparatus for the measurement of response time in attitude survey research](#)

172 [5,170,780](#)  [Method of credibility assessment based on feedback-elicited P3 responses of brain](#)

173 [5,137,027](#)  [Method for the analysis and utilization of P300 brain waves](#)

174 [5,057,915](#)  [System and method for attracting shoppers to sales outlets](#)

175 [5,034,807](#)  [System for evaluation and rewarding of responses and predictions](#)

176 [4,931,951](#)  [Method for generating rules for an expert system for use in controlling a plant](#)

177 [4,931,934](#)  [Method and system for measuring clarified intensity of emotion](#)

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IEE JNL IEE Journal or Magazine

IEEE CNF IEEE Conference Proceeding

 1. **On prediction of cost and duration for risky software projects based on risk questionnaire**

Mizuno, O.; Adachi, T.; Kikuno, T.; Takagi, Y.;

[Quality Software. 2001. Proceedings. Second Asia-Pacific Conference on](#)

10-11 Dec. 2001 Page(s):120 - 128

Digital Object Identifier 10.1109/APAQS.2001.990010

[AbstractPlus](#) | Full Text: [PDF\(767 KB\)](#) IEEE CNF[Rights and Permissions](#) 2. **Evaluating the usefulness and the ease of use of a Web-based inspection data collection tool**

Laitenberger, O.; Dreyer, H.M.;

[Software Metrics Symposium. 1998. Metrics 1998. Proceedings. Fifth International](#)

20-21 Nov. 1998 Page(s):122 - 132

Digital Object Identifier 10.1109/METRIC.1998.731237

[AbstractPlus](#) | Full Text: [PDF\(108 KB\)](#) IEEE CNF[Rights and Permissions](#) 3. **Software risk assessment model**

Say-Wei Foo; Muruganantham, A.;

[Management of Innovation and Technology. 2000. ICMIT 2000. Proceedings of the 2000 IEEE International Conference on](#)

Volume 2, 12-15 Nov. 2000 Page(s):536 - 544 vol.2

Digital Object Identifier 10.1109/ICMIT.2000.916747

[AbstractPlus](#) | Full Text: [PDF\(712 KB\)](#) IEEE CNF[Rights and Permissions](#) 4. **Characterization of risky projects based on project managers evaluation**

Mizuno, O.; Kikuno, T.; Takagi, Y.; Sakamoto, K.;

[Software Engineering. 2000. Proceedings of the 2000 International Conference on](#)

4-11 June 2000 Page(s):387 - 395

Digital Object Identifier 10.1109/ICSE.2000.870429

[AbstractPlus](#) | Full Text: [PDF\(872 KB\)](#) IEEE CNF[Rights and Permissions](#) 5. **Ecological footprint research based on RS and GIS in Hexi Corridor, China**

Bin Chang; Liya Xiong;

[Geoscience and Remote Sensing Symposium. 2004. IGARSS '04. Proceedings. 2004 IEEE International](#)

Volume 7, 2004 Page(s):4643 - 4646 vol.7

Digital Object Identifier 10.1109/IGARSS.2004.1370192

[AbstractPlus](#) | Full Text: [PDF\(530 KB\)](#) IEEE CNF[Rights and Permissions](#)

6. **Pretesting and data modeling for forecasting student success in computer science courses**
Surkan, A.J.;
[Frontiers in Education Conference, 1999, FIE '99, 29th Annual](#)
Volume 1, 10-13 Nov. 1999 Page(s):11A7/12 vol.1
Digital Object Identifier 10.1109/FIE.1999.839170
[AbstractPlus](#) | Full Text: [PDF\(56 KB\)](#) IEEE CNF
[Rights and Permissions](#)

7. **How to predict software defect density during proposal phase**
Neufelder, A.M.;
[National Aerospace and Electronics Conference, 2000, NAECON 2000, Proceedings of the IEEE, 2](#)
10-12 Oct. 2000 Page(s):71 - 76
Digital Object Identifier 10.1109/NAECON.2000.894894
[AbstractPlus](#) | Full Text: [PDF\(296 KB\)](#) IEEE CNF
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1 Characterization of risky projects based on project managers' evaluation 

 Osamu Mizuno, Tohru Kikuno, Yasunari Takagi, Keishi Sakamoto
June 2000 **Proceedings of the 22nd international conference on Software engineering**

Publisher: ACM PressFull text available:  pdf(396.41 KB) Additional Information: full citation, abstract, references, index terms

During the process of software development, senior managers often find indications that projects are risky and take appropriate actions to recover them from this dangerous status. If senior managers fail to detect such risks, it is possible that such projects may collapse completely. In this paper, we propose a new scheme for the characterization of risky projects based on an evaluation by the project manager. In order to acquire the relevant data to make such an assessment, we fi ...

Keywords: logistic regression, questionnaire, risky project, software risk management

2 COBRA: a hybrid method for software cost estimation, benchmarking, and risk assessment 

Lionel C. Briand, Khaled El Emam, Frank Bomarius
April 1998 **Proceedings of the 20th international conference on Software engineering**

Publisher: IEEE Computer SocietyFull text available:  pdf(1.21 MB)  Additional Information: full citation, references, citings, index terms
Publisher Site

3 Laboratory experiment with the 3RolesPlaying method 

 Anna Bobkowska
June 1999 **ACM SIGCSE Bulletin , Proceedings of the 4th annual SIGCSE/SIGCUE ITiCSE conference on Innovation and technology in computer science education ITiCSE '99**, Volume 31 Issue 3

Publisher: ACM PressFull text available:  pdf(469.63 KB) Additional Information: full citation, abstract, references, index terms

The paper addresses the problem of making experiments for software engineering during laboratories. There is a need for experimental investigations. If experiments are performed in the lab together with training they must also have high educational value. In the paper, there is discussion about joining education and research. Then summary of the 3RolesPlaying method which satisfies goals of both of them is presented. Results of an experiment that took place in the Technical University of Gdansk, ...

Keywords: experiments in software engineering, object-oriented measurement, project-based education, quality assurance

4 The state of the art in automating usability evaluation of user interfaces

 Melody Y. Ivory, Marti A Hearst
December 2001 **ACM Computing Surveys (CSUR)**, Volume 33 Issue 4

Publisher: ACM Press

Full text available:  [pdf\(2.31 MB\)](#)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

Usability evaluation is an increasingly important part of the user interface design process. However, usability evaluation can be expensive in terms of time and human resources, and automation is therefore a promising way to augment existing approaches. This article presents an extensive survey of usability evaluation methods, organized according to a new taxonomy that emphasizes the role of automation. The survey analyzes existing techniques, identifies which aspects of usability evaluation aut ...

Keywords: Graphical user interfaces, taxonomy, usability evaluation automation, web interfaces

5 System designers' user models: a comparative study and methodological critique

 Ron Dagwell, Ron Weber
November 1983 **Communications of the ACM**, Volume 26 Issue 11

Publisher: ACM Press

Full text available:  [pdf\(1.11 MB\)](#)

Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

Keywords: behavioral problems, contingency theory, implementation, information systems, information systems design, organizational change

6 Information retrieval theory and design based on a model of the user's concept relations

Matthew B. Koll
June 1980 **Proceedings of the 3rd annual ACM conference on Research and development in information retrieval**

Publisher: Butterworth & Co.

Full text available:  [pdf\(753.08 KB\)](#)

Additional Information: [full citation](#), [references](#), [citations](#)

7 A critique of the stage hypothesis: theory and empirical evidence

 Izak Benbasat, Albert S. Dexter, Donald H. Drury, Robert C. Goldstein
May 1984 **Communications of the ACM**, Volume 27 Issue 5

Publisher: ACM Press

Full text available:  [pdf\(960.80 KB\)](#)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

The stage hypothesis on the assimilation of computing technology provides one of the most popular models for describing and managing the growth of administrative information systems. Despite little formal evidence of its reliability or robustness, it has achieved a high level of acceptance among practitioners. We describe and summarize the findings of seven empirical studies conducted during the past six years that tested various hypotheses derived from this model. The accumulation ...

Keywords: information systems maturity, stage hypothesis

8 Access to inter-organization computer networks Deborah EstrinDecember 1986 **ACM SIGOIS Bulletin , Proceedings of the third ACM-SIGOIS conference on Office automation systems**, Volume 7 Issue 2-3**Publisher:** ACM PressFull text available:  [pdf\(1.20 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

When two or more organizations interconnect their internal computer networks they form an Inter-Organization Network (ION). This paper analyzes how this new medium changes the economics of inter-organization communication and interchange and can thereby support communications of greater intensity and scope. Furthermore, in the spirit of transaction cost theory [15], we analyze how the new communication patterns can in turn support changes in the organization of work and ind ...

9 Investigation of Computer Operating Time and System Capacity for Man-Machine Digital Systems

Harold Sackman, J. B. Munson

October 1964 **Journal of the ACM (JACM)**, Volume 11 Issue 4**Publisher:** ACM PressFull text available:  [pdf\(1.17 MB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)**10 Educational issues: Effectiveness of end-user debugging software features: are there gender issues?**

Laura Beckwith, Margaret Burnett, Susan Wiedenbeck, Curtis Cook, Shraddha Sorte, Michelle Hastings

April 2005 **Proceedings of the SIGCHI conference on Human factors in computing systems****Publisher:** ACM PressFull text available:  [pdf\(334.35 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Although gender differences in a technological world are receiving significant research attention, much of the research and practice has aimed at how society and education can impact the successes and retention of female computer science professionals-but the possibility of gender issues *within software* has received almost no attention. If gender issues exist with some types of software features, it is possible that accommodating them by changing these features can increase effectiveness, ...

Keywords: debugging, end-user programming, end-user software engineering, gender, surprise-explain-reward

11 What do novice programmers know about recursion

Hank Kahney

December 1983 **Proceedings of the SIGCHI conference on Human Factors in Computing Systems****Publisher:** ACM PressFull text available:  [pdf\(412.66 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Recent research into differences between novice and expert computer programmers has provided evidence that experts know more than novices, and what they know is better organized. The conclusion is only as interesting as it is intuitive. This paper reports an experiment which was designed to determine precisely what novice programmers understand about the behaviour of recursive procedures, and exactly how their understanding differs from an expert's understanding of the process. The results ...

12 Principles of survey research: Principles of survey research part 4: questionnaire

 **evaluation**

Barbara Kitchenham, Shari Lawrence Pfleeger
May 2002 **ACM SIGSOFT Software Engineering Notes**, Volume 27 Issue 3

Publisher: ACM Press

Full text available:  [pdf\(482.50 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#)

This article discusses how to avoid biased questions in survey instruments, how to motivate people to complete instruments and how to evaluate instruments. In the context of survey evaluation, we discuss how to assess survey reliability i.e. how reproducible a survey's data is and survey validity i.e. how well a survey instrument measures what it sets out to measure.

Keywords: researcher bias, respondent motivation, survey reliability, survey validity

13 **Pervasive gaming: Albert in Africa: online role-playing and lessons from improvisational theatre** 

 Ken Newman
July 2005 **Computers in Entertainment (CIE)**, Volume 3 Issue 3

Publisher: ACM Press

Full text available:  [pdf\(416.18 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

RPGs (role playing games) and improvisational theatre have some obvious similarities. Both require the participants to work together in real-time to construct dynamic narrative elements. Seeing communication in terms of ongoing narrative contracts is a well-accepted principle of improvisational theatre [Johnstone 1981]. The recipient of the offer can either accept the offer, block it, or a make counter-offer; and good improvisational theatre's golden rule is "never block an offer." This article ...

Keywords: fun, online communication, role-playing games

14 **Software Engineering for Secure Systems (SESS) --- Building Trustworthy Applications: Establishing trustworthiness in services of the critical infrastructure through certification and accreditation** 

 Seok Won Lee, Robin A. Gandhi, Gail-Joon Ahn
May 2005 **ACM SIGSOFT Software Engineering Notes , Proceedings of the 2005 workshop on Software engineering for secure systems—building trustworthy applications SESS '05**, Volume 30 Issue 4

Publisher: ACM Press

Full text available:  [pdf\(398.30 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Trustworthiness in services provided by the Critical Infrastructure (CI) is essentially dependent on the quality of underlying software, systems, practice and environment, as which the software information infrastructures are becoming increasingly a major component of business, industry, government and defense. The level of trustworthiness required from services that are operational in such critical software information infrastructures is often established based on standardized infrastructure-wi ...

Keywords: Security and Standardization, critical infrastructure protection, information security requirements engineering, information systems certification and accreditation, ontological engineering, risk assessment

15 **Technical papers: empirical studies II: Cost estimation for web applications** 

Melanie Ruhe, Ross Jeffery, Isabella Wieczorek
May 2003 **Proceedings of the 25th International Conference on Software Engineering**

Publisher: IEEE Computer Society

Full text available:

 [pdf\(1.19 MB\)](#) [Publisher Site](#)Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

In this paper, we investigate the application of the COBRA™ method (Cost Estimation, Benchmarking, and Risk Assessment) in a new application domain, the area of web development. COBRA combines expert knowledge with data on a small number of projects to develop cost estimation models, which can also be used for risk analysis and benchmarking purposes. We modified and applied the method to the web applications of a small Australian company, specializing in web development. In this paper we p ...

16 Predictive modeling in automotive direct marketing: tools, experiences and open issues 

 Wendy Gersten, Rüdiger Wirth, Dirk Arndt

August 2000 **Proceedings of the sixth ACM SIGKDD international conference on Knowledge discovery and data mining**

Publisher: ACM Press

Full text available:  [pdf\(334.76 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

Keywords: CRISP-DM, Clementine, data mining process, direct marketing, evaluation measures

17 Computers in the service of man: The computer professional in an alien subculture 

 Henry C. Lucas

August 1973 **Proceedings of the annual conference**

Publisher: ACM Press

Full text available:  [pdf\(447.77 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

New challenges for the computer professional will result from efforts to apply computers in the service of man. The computer expert may find himself functioning in an alien subculture in which his relationship to members of the organization involved becomes as important as the technical task of systems design. This paper presents a descriptive model of the process of systems development in an unfamiliar environment. The model includes four stages: stimulus, development, implementation and o ...

18 Top management toolbox for managing corporate IT 

 Niv Ahituv, Moshe Zviran, Chanan Glezer

April 1999 **Communications of the ACM**, Volume 42 Issue 4

Publisher: ACM Press

Full text available:  [pdf\(195.17 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#),  [html\(36.50 KB\)](#) [review](#)

19 Model-based and empirical evaluation of multimodal interactive error correction 

 Bernhard Suhm, Brad Myers, Alex Waibel

May 1999 **Proceedings of the SIGCHI conference on Human factors in computing systems: the CHI is the limit**

Publisher: ACM Press

Full text available:  [pdf\(1.07 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Our research addresses the problem of error correction in speech user interfaces. Previous work hypothesized that switching modality could speed up interactive correction of recognition errors (so-called multimodal error correction). We present a user study that compares, on a dictation task, multimodal error correction with conventional interactive correction, such as speaking again, choosing from a list, and keyboard input. Results show that multimodal correction is faster than conve ...

Keywords: interactive error correction, multimodal interaction, quantitative performance model, speech and pen input, speech user interfaces

20 Computer technology and jobs: an impact assessment model

 Ron Weber

January 1988 **Communications of the ACM**, Volume 31 Issue 1

Publisher: ACM Press

Full text available:  [pdf\(1.27 MB\)](#)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

A model is proposed that associates the impact of computer technology on a job, with the set of underlying characteristics that describe the activities performed on the job. An empirical test of the model has been undertaken. One thousand and thirty-five experts assessed the impact of computer technology that they believed would occur on 306 jobs over a three-year period. Job characteristics data was obtained from prior analyses of the jobs, using the Position Analysis Questionnaire (PAQ). ...

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Relevance scale 

21 The Denver model for groupware design

 Tony Salvador, Jean Scholtz, James Larson

January 1996 **ACM SIGCHI Bulletin**, Volume 28 Issue 1

Publisher: ACM Press

Full text available:  [pdf\(661.27 KB\)](#) Additional Information: [full citation](#), [abstract](#), [citations](#), [index terms](#)

The Denver Model is offered as a framework with which to plan or evaluate the capabilities associated with a particular groupware application. This model was the output of 14 participants at the two day workshop on Designing and Evaluating Groupware, held at CHI'95, Denver Colorado. The Denver Model consists of three submodels: goals and requirements, design and technology. A description of the framework is provided and evaluation strategies are described in this paper.

22 Issues in predicting and explaining usage behaviors with the technology acceptance model and the theory of planned behavior when usage is mandatory

Patrick Rawstorne, Rohan Jayasuriya, Peter Caputi

December 2000 **Proceedings of the twenty first international conference on Information systems**

Publisher: Association for Information Systems

Full text available:  [pdf\(145.95 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

Keywords: IS use, adoption, health IS, measurement, research methodology, user attitudes, user behavior

23 A replicated assessment and comparison of common software cost modeling techniques

 Lionel C. Briand, Tristen Langley, Isabella Wieczorek

June 2000 **Proceedings of the 22nd international conference on Software engineering**

Publisher: ACM Press

Full text available:  [pdf\(133.72 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Delivering a software product on time, within budget, and to an agreed level of quality is a critical concern for many software organizations. Underestimating software costs can have detrimental effects on the quality of the delivered software and thus on a company's business reputation and competitiveness. On the other hand, overestimation of software cost can result in missed opportunities to funds in other projects. In response to industry demand, a myriad of estimation techniques has been ...

Keywords: analogy, analysis of variance, classification and regression trees, cost estimation, ordinary least-squares regression, replication

24 A survey of transient circuit analysis programs 

 Gary K. Pritchard

January 1967 **Proceedings of the 4th conference on Design automation**

Publisher: ACM Press

Full text available:  [pdf\(615.08 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

This paper compares the major features of several digital computer programs for nonlinear transient circuit analysis. The features of the programs are presented from the user's viewpoint and include discussions of the capabilities, limitations, and availability of each program. There are in existence a number of transient circuit analysis computer programs. Most of these programs can be applied to Transient Radiation Effects on Electronics (TREE) problems. Since there is no curre ...

25 A systematic quantitative methodology for characterizing the business-to-consumer 

 **e-commerce market**

Alfredo Vellido, P. J. G. Lisboa, Karon Meehan

April 2000 **ACM SIGBIO Newsletter**, Volume 20 Issue 1

Publisher: ACM Press

Full text available:  [pdf\(102.81 KB\)](#) Additional Information: [full citation](#), [index terms](#)

26 Workshop and conference summaries: Report on ProSim'04: the 5th international 

 **workshop on software process simulation and modeling**

Dietmar Pfahl, David Raffo, Ioana Rus, Paul Wernick

September 2004 **ACM SIGSOFT Software Engineering Notes**, Volume 29 Issue 5

Publisher: ACM Press

Full text available:  [pdf\(209.35 KB\)](#) Additional Information: [full citation](#), [abstract](#)

This paper reports on the 5th International Workshop on Software Process Simulation and Modeling (ProSim 2004), held in Edinburgh, Scotland, from the 24th to 25th May 2004, co-hosted with the 26th International Conference on Software Engineering (ICSE 2004). Since 1998, ProSim has been a successful international workshop that show-cases the leading research in the software process simulation and modeling domain and attracts many of the leading researchers and industrial practitioners in these ar ...

Keywords: ProSim 2004, process modeling, process simulation, software process, workshop report

27 Papers: What's going on?: discovering what children understand about handwriting 

 **recognition interfaces**

Janet C. Read, Stuart MacFarlane, Chris Casey

July 2003 **Proceeding of the 2003 conference on Interaction design and children**

Publisher: ACM Press

Full text available:  [pdf\(556.46 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#)

When people use interactive technology, they construct a 'mental model' of the processes that are going on. This model assists the user in error repair and in task completion. The mental models that children have of computer systems are known to be brittle and incomplete. This paper describes how three different methods - structured interview, questionnaire, and talk back, were used with 7 and 8-year-old children to identify children's mental models of a handwriting-recognition based interface. ...

Keywords: children, design, handwriting recognition, interaction, mental models, requirements, text entry, usability

28 Making Resource Decisions for Software Projects

Norman Fenton, William Marsh, Martin Neil, Patrick Cates, Simon Forey, Manesh Tailor
 May 2004 **Proceedings of the 26th International Conference on Software Engineering ICSE '04**

Publisher: IEEE Computer Society

Full text available: [pdf\(229.21 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)

Software metrics should support managerial decisionmaking in software projects. We explain how traditional metrics approaches, such as regression-based models for cost estimation fall short of this goal. Instead, we describe a causal model (using a Bayesian network) which incorporates empirical data, but allows it to be interpreted and supplemented using expert judgement. We show how this causal model is used in a practical decision-support tool, allowing a project manager to trade-off the resources use ...

29 A "call for answers" around the proposition of an HCI-enriched model

 Christophe Kolski

May 1998 **ACM SIGSOFT Software Engineering Notes**, Volume 23 Issue 3

Publisher: ACM Press

Full text available: [pdf\(483.53 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)

The engineering of Human-Computer Interface (HCI) is a wide-ranging and huge research field. However development models stemming from Software Engineering overlook important aspects in terms of interactive systems development. That is why an HCI-enriched model, called ∇ model (pronounced nabla model), is envisaged in this paper.

Keywords: HCI-enriched development model, development model, human-computer interface, interactive system, software engineering

30 Visual similarity of pen gestures

 A. Chris Long, James A. Landay, Lawrence A. Rowe, Joseph Michiels

April 2000 **Proceedings of the SIGCHI conference on Human factors in computing systems**

Publisher: ACM Press

Full text available: [pdf\(972.81 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Pen-based user interfaces are becoming ever more popular. Gestures (i.e., marks made with a pen to invoke a command) are a valuable aspect of pen-based UIs, but they also have drawbacks. The challenge in designing good gestures is to make them easy for people to learn and remember. With the goal of better gesture design, we performed a pair of experiments to determine why users find gestures similar. From these experiments, we have derived a computational model for predicting perceived gestur ...

Keywords: multi-dimensional scaling, pen gestures, pen-based user interfaces, perception, similarity

31 Usability evaluation of an e-learning tutorial: criteria, questions and case study

Ruth De Villiers

October 2004 **Proceedings of the 2004 annual research conference of the South African institute of computer scientists and information technologists on IT research in developing countries SAICSIT '04**

Publisher: South African Institute for Computer Scientists and Information Technologists

Full text available: [pdf\(398.11 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Computing systems require rigorous evaluation both of functionality and usability. Evaluation of software within the growing e-learning sector is currently receiving attention.

Relevant aspects are evaluation paradigms, techniques, and the issue of who does the evaluating. Squires and Preece developed a set of 'learning with software' heuristics to be used by experts/educators in predictive evaluation prior to adopting a system. These were adapted for post-production end-user evaluation of a ...

Keywords: cognition, design, e-learning, human factors, human-computer interaction, measurement, performance, reflection, software evaluation

32 Job and health implications of VDT use: initial results of the Wisconsin-NIOSH study 

 Steven L. Sauter, Mark S. Gottlieb, Karen C. Jones, Vernon N. Dodson, Kathryn M. Rohrer
April 1983 **Communications of the ACM**, Volume 26 Issue 4

Publisher: ACM Press

Full text available:  pdf(1.09 MB)

Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Magnitudes and correlates of stress were investigated among 248 office workplace VDT users and 85 nonuser counterparts using field survey and objective physical measurement techniques. Other than a tenuous indication of increased eyestrain and reduced psychological disturbances among users, the two groups were largely undifferentiated on job-attitudinal, affective, and somatic manifestations of stress. However, aspects of working conditions were judged less favorably by VDT users. S ...

Keywords: ergonomics, health, human factors, occupational stress, office automation, video display terminals (VDTs, CRTs)

33 Special issue on knowledge representation 

 Ronald J. Brachman, Brian C. Smith
February 1980 **ACM SIGART Bulletin**, Issue 70

Publisher: ACM Press

Full text available:  pdf(13.13 MB)

Additional Information: [full citation](#), [abstract](#)

In the fall of 1978 we decided to produce a special issue of the SIGART Newsletter devoted to a survey of current knowledge representation research. We felt that there were two useful functions such an issue could serve. First, we hoped to elicit a clear picture of how people working in this subdiscipline understand knowledge representation research, to illuminate the issues on which current research is focused, and to catalogue what approaches and techniques are currently being developed. Second ...

34 Comparing effort prediction models for web design and authoring using boxplots 

Emilia Mendes, Nile Mosley

January 2001 **Australian Computer Science Communications , Proceedings of the 24th Australasian conference on Computer science ACSC '01**, Volume 23 Issue 1

Publisher: IEEE Computer Society , IEEE Computer Society Press

Full text available:  pdf(777.40 KB)

Additional Information: [full citation](#), [abstract](#), [references](#)

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Software practitioners recognise the importance of realistic estimates of effort to the successful management of software projects, the Web being no exception. Having realistic estimates at an early stage in a project's life cycle allow project managers and development organisations to manage resources effectively. Prediction is a necessary part of an effective process, be it authoring, design, testing, or Web development as a whole. The first part of this paper describes a case study evaluation (...

35 Order processing and inventory control software related to computer user 

 satisfaction: an interactive online evaluation system

Avi Rushinek, Sara Rushinek

May 1985 **Proceedings of the 1985 ACM SIGSMALL symposium on Small systems**

Publisher: ACM Press

Full text available:  pdf(869.95 KB) Additional Information: [full citation](#), [abstract](#), [references](#)

The selection of an order processing and inventory control (OPICS) system is a complicated process. The overall satisfaction derived from a system depends on many variables. This study analyzes the influence of OPICS predictor variables on overall satisfaction as determined by multiple regression. This study confirms the theories that suggest that OPICS ease of operation, reliability of computer, and ease of programming are the major determinants of overall computer user satisfaction. ...

36 Evaluating discourse understanding in spoken dialogue systems 

 Ryuichiro Higashinaka, Noboru Miyazaki, Mikio Nakano, Kyoaki Aikawa
November 2004 **ACM Transactions on Speech and Language Processing (TSLP)**, Volume 1

Publisher: ACM Press

Full text available:  pdf(190.12 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

This article describes a method for creating an evaluation measure for discourse understanding in spoken dialogue systems. No well-established measure has yet been proposed for evaluating discourse understanding, which has made it necessary to evaluate it only on the basis of the system's total performance. Such evaluations, however, are greatly influenced by task domains and dialogue strategies. To find a measure that enables good estimation of system performance only from discourse understa ...

Keywords: Discourse understanding, evaluation measures, speech understanding, spoken dialogue systems

37 The use of an interactive information storage and retrieval system in medical research 

 Henry C. Lucas
March 1978 **Communications of the ACM**, Volume 21 Issue 3

Publisher: ACM Press

Full text available:  pdf(851.58 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

This paper presents the results of a study of the use of an interactive computerized storage and retrieval system. A monitor built into the computer system provided usage data for the study. Additional data on user reactions were gathered from a questionnaire. The results show the important role played by frequently chosen laboratory reference leaders in influencing the use of this system. The implications of the study for the design of similar systems are discussed.

Keywords: implementation, information storage and retrieval system, system use

38 Interpreting and generating indirect answers 

Nancy Green, Sandra Carberry
September 1999 **Computational Linguistics**, Volume 25 Issue 3

Publisher: MIT Press

Full text available:  pdf(3.09 MB)  Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#)
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This paper presents an implemented computational model for interpreting and generating indirect answers to yes-no questions in English. Interpretation and generation are treated, respectively, as recognition of and construction of a responder's discourse plan for a full answer. An indirect answer is the result of the responder providing only part of the planned response, but intending for his discourse plan to be recognized by the questioner. Discourse plan construction and recognition ma ...

39

An empirical study of the relationships between IT infrastructure flexibility, mass 

 **customization, and business performance**

Sock H. Chung, Terry Anthony Byrd, Bruce R. Lewis, F. Nelson Ford
August 2005 **ACM SIGMIS Database**, Volume 36 Issue 3

Publisher: ACM Press

Full text available:  [pdf\(339.00 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Information technology (IT) infrastructure deserves serious attention from both the practitioner and academic communities, especially concerning the factors for IT infrastructure flexibility. The issue of flexibility is viewed as a critical aspect of IT infrastructure, because organizations are faced with an ever-increasing rate of change in their business environments. One effort most business sectors have made to prepare for this change is the trend toward mass customization. Recently, many or ...

Keywords: IT compatibility, IT connectivity, IT infrastructure flexibility, IT modularity, IT personnel skills, business performance, mass customization

40 **Effects of scent and breadth on use of site-specific search on e-commerce Web sites** 

 Michael A. Katz, Michael D. Byrne
September 2003 **ACM Transactions on Computer-Human Interaction (TOCHI)**, Volume 10
Issue 3

Publisher: ACM Press

Full text available:  [pdf\(2.34 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Users faced with Web sites containing many possibly relevant pages often have a decision to make about navigation: use the menu of links or use the provided site search function. Two studies were conducted to examine what users do when faced with this decision on e-commerce Web sites, and how users go about deciding which method to attempt. An exploratory study revealed a wide distribution of searching and browsing behavior across sites and users. Counter to some predictions, use of the site sea ...

Keywords: Searching, WWW, browsing, e-commerce, empirical studies, information retrieval, navigation

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41 An empirical study of computer capacity planning in Japan

S. F. Lam

August 1988 **Communications of the ACM**, Volume 31 Issue 8**Publisher:** ACM PressFull text available: [pdf\(1.18 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Capacity planners in Japan rely heavily on intuitive and judgmental approaches in their computer capacity planning functions, even more so than their U.S. counterparts, according to the following survey. The emphasis in large Japanese firms on job rotations, lifetime employment, and extensive social and informal interaction among employees helps contribute to the effectiveness of these judgmental methods.

42 Reflections on the dimensions of trust and trustworthiness among online consumers

David Gefen

August 2002 **ACM SIGMIS Database**, Volume 33 Issue 3**Publisher:** ACM PressFull text available: [pdf\(581.74 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Trust is emerging as a potentially central aspect leading to IT acceptance. It is especially needed in the case of gaining and later retaining consumers of online vendors. This has been shown by previous research using single dimensional constructs. But trust can also be viewed as a multi-dimensional construct combining specific beliefs (sometimes labeled as trustworthiness) that either directly or through an overall assessment of trust influence relevant behavioral intentions. To show the need ...

Keywords: ability, benevolence, electronic commerce, integrity, trust, trust scales, trustworthiness, world wide web

43 Examining environmental influences on organizational perceptions and predisposition toward distributed work arrangements: a path model

Choon-Ling Sia, Hock-Hai Teo, Bernard C. Y. Tan, Kwok-Kee Wei

December 1998 **Proceedings of the international conference on Information systems****Publisher:** Association for Information SystemsFull text available: [pdf\(58.91 KB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

Keywords: diffusion of innovation, exploratory study, organizational environment, partial least squares, remote work

44 Selected IR-Related Dissertation Abstracts May 1991 **ACM SIGIR Forum**, Volume 25 Issue 1**Publisher:** ACM PressFull text available:  [pdf\(2.71 MB\)](#) Additional Information: [full citation](#), [abstract](#)

The following are citations selected by title and abstract as being related to Information Retrieval (IR), resulting from a computer search, using BRS Information Technologies, of the Dissertation Abstracts Online database produced by University Microfilms International (UMI). Included are UMI order number, title, author, degree, year, institution; number of pages, one or more Dissertation Abstracts International (DAI) subject descriptors chosen by the author, and abstract. Unless otherwise spec ...

45 What makes users happy? Avi Rushinek, Sara F. RushinekJuly 1986 **Communications of the ACM**, Volume 29 Issue 7**Publisher:** ACM PressFull text available:  [pdf\(524.12 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#), [review](#)

The results of a user questionnaire are used to determine the effects of 17 different independent variables on user satisfaction.

46 Self disclosure on computer forms: meta-analysis and implications Suzanne Weisband, Sara KieslerApril 1996 **Proceedings of the SIGCHI conference on Human factors in computing systems: common ground****Publisher:** ACM PressFull text available:   [pdf\(1.03 MB\)](#) [html\(37.35 KB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

Keywords: computer forms, computer interviews, disclosure, electronic communication, electronic surveys, measurement, response bias

47 Psychology of calculator languages: a framework for describing differences in users' knowledge Richard E. Mayer, Piraye BaymanAugust 1981 **Communications of the ACM**, Volume 24 Issue 8**Publisher:** ACM PressFull text available:  [pdf\(1.10 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

This paper presents a framework for describing users' knowledge of how a simple four-function calculator operates. Differences among novices and experts in their conceptions of "what goes on inside the calculator" for various sequences of button presses are summarized. Individual differences include different views on when an expression is evaluated, different procedures for evaluating a chain of arithmetic, and different rules for evaluating unusual sequences of key presses.

Keywords: calculator, instruction, learning, psychology

48 Development and application of a validation framework for traffic simulation models

Lei Rao, Larry Owen, David Goldsman

December 1998 **Proceedings of the 30th conference on Winter simulation****Publisher:** IEEE Computer Society Press

Full text available: [pdf\(90.36 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

49 Inducing programs in a direct-manipulation environment

 D. L. Maulsby, I. H. Witten

March 1989 **ACM SIGCHI Bulletin , Proceedings of the SIGCHI conference on Human factors in computing systems: Wings for the mind CHI '89**, Volume 20 Issue SI

Publisher: ACM Press

Full text available: [pdf\(596.41 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

End users who need to program within highly interactive direct-manipulation interfaces should be able to communicate their intentions through concrete demonstration rather than in terms of symbolic abstraction. This paper describes a system that learns procedures in interactive graphics taught to it "by example" by minimally trained users. It shows how techniques of machine learning and reactive interfaces can support one another—the former providing generalization heurist ...

50 Industry/government track paper: Modeling and predicting personal information dissemination behavior

 Xiaodan Song, Ching-Yung Lin, Belle L. Tseng, Ming-Ting Sun

August 2005 **Proceeding of the eleventh ACM SIGKDD international conference on Knowledge discovery in data mining KDD '05**

Publisher: ACM Press

Full text available: [pdf\(1.11 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

In this paper, we propose a new way to automatically model and predict human behavior of receiving and disseminating information by analyzing the contact and content of personal communications. A personal profile, called CommunityNet, is established for each individual based on a novel algorithm incorporating contact, content, and time information simultaneously. It can be used for personal social capital management. Clusters of CommunityNets provide a view of informal networks for organization ...

Keywords: information dissemination, personal information management, user behavior modeling

51 An integrative model of information systems use in mandatory environments

Patrick Rawstorne, Rohan Jayasuriya, Peter Caputi

December 1998 **Proceedings of the international conference on Information systems**

Publisher: Association for Information Systems

Full text available: [pdf\(27.56 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

Keywords: IS development, IS development strategies, software reuse

52 Dick and Jane online: considering online coursework

James R. Aman, Sheida Shirvani

February 2006 **Journal of Computing Sciences in Colleges**, Volume 21 Issue 3

Publisher: Consortium for Computing Sciences in Colleges

Full text available: [pdf\(207.26 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#)

This paper is the second report of an online survey called "How I See and Use Technology: A Survey of Computing in People's Lives" (<http://csmaster.sxu.edu/aman>) and focuses on factors which motivate men and women across the age spectrum to take online courses or dissuades them from doing so. The survey is an ongoing, online study so this report represents a snapshot taken in late Winter, 2005, after some 10 months of data gathering. The survey asked, among other things, how many online courses ...

53 Do batch and user evaluations give the same results?

 William Hersh, Andrew Turpin, Susan Price, Benjamin Chan, Dale Kramer, Lynetta Sacherek, Daniel Olson

July 2000 **Proceedings of the 23rd annual international ACM SIGIR conference on Research and development in information retrieval**

Publisher: ACM Press

Full text available:  pdf(729.18 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Do improvements in system performance demonstrated by batch evaluations confer the same benefit for real users? We carried out experiments designed to investigate this question. After identifying a weighting scheme that gave maximum improvement over the baseline in a non-interactive evaluation, we used it with real users searching on an instance recall task. Our results showed the weighting scheme giving beneficial results in batch studies did not do so with real users. Further analysis di ...

54 The software development plan: a key to achieve SEI capability maturity model

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Charles R. Snyder

July 1992 **Proceedings of the ninth Washington Ada symposium on Ada: Empowering software users and developers**

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55 Multimodal error correction for speech user interfaces

 Bernhard Suhm, Brad Myers, Alex Waibel

March 2001 **ACM Transactions on Computer-Human Interaction (TOCHI)**, Volume 8 Issue 1

Publisher: ACM Press

Full text available:  pdf(244.34 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

Although commercial dictation systems and speech-enabled telephone voice user interfaces have become readily available, speech recognition errors remain a serious problem in the design and implementation of speech user interfaces. Previous work hypothesized that switching modality could speed up interactive correction of recognition errors. This article presents multimodal error correction methods that allow the user to correct recognition errors efficiently without keyboard input. Correcti ...

Keywords: dictation systems, interactive error correction, multimodal interfaces, pen input, performance model, speech input, speech user interfaces

56 Teaching user interface development to software engineering and computer science

 majors

Gary Perlman

June 1990 **ACM SIGCHI Bulletin**, Volume 22 Issue 1

Publisher: ACM Press

Full text available:  pdf(612.88 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)

There is a critical need for timely and usable curriculum development materials for teaching user interface development to software engineering and computer science students. An updated version of the Software Engineering Institute's curriculum module on User Interface Development has been released. This paper provides an overview of the module, its history, and how it has been used. At the Software Engineering Institute (SEI) at Carnegie-Mellon University there is a Curriculum Development Projec ...

57 Formal methods for evaluating information retrieval in hypertext systems

 **Yuri Quintana, Mohamed Kamel, Rob McGeachy**

November 1993 Proceedings of the 11th annual international conference on Systems documentation

Publisher: ACM Press

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**58 Approaches to upgrading software process maturity**

 **Judah Mogilensky**

July 1990 Proceedings of the seventh Washington Ada symposium on Ada

Publisher: ACM Press

Full text available:  [pdf\(527.81 KB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

**59 Collection and analysis of data from communication system networks**

 **Ronald E. Rice**

April 1988 ACM SIGOIS Bulletin , Conference Sponsored by ACM SIGOIS and IEEECS TC-OA on Office information systems, Volume 9 Issue 2-3

Publisher: ACM Press

Full text available:  [pdf\(880.26 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

This paper provides a brief overview of a new, limited and specific direction in the study of computer-based information systems: the study of communication networks by means of computer-monitored usage and content. This area of research is the result of the interaction of two foci in recent research: (1) the increasing use of computer-mediated communication systems in organizations, and (2) the conceptualization of communication as a process of convergence, or networks of relations.

**60 Workshop and conference summaries: Report on metrics 2001: the science & practice of software metrics conference**

 **Annabella Loconsole, Daniel Rodriguez, Jürgen Börstler, Rachel Harrison**

November 2001 ACM SIGSOFT Software Engineering Notes, Volume 26 Issue 6

Publisher: ACM Press

Full text available:  [pdf\(755.47 KB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#)



This paper reports on the IEEE 7th International Software Metrics Symposium (METRICS 2001), held in London, England, from the 4th to 6th April 2001 and co-hosted with the 12th European Software Control and Metrics conference (ESCOM 2001). Metrics Symposia are the premier event in the area of software metrics and attract most of the leading researchers and industrial practitioners.

Keywords: Conference Report, Metrics 2001

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